

Terms of Service

Sale of Goods

These Terms and Conditions apply to all the goods that are displayed on our Site at the time it is accessed. This includes all products being listed as being out of stock. All information, descriptions, or images that we provide about our goods are as accurate as possible. However, we are not legally bound by such information, descriptions, or images, as we cannot guarantee the accuracy of all goods we provide. All purchases on our site are conducted at the customer's own risk.

We reserve the right to modify, reject, or cancel any order, whenever it becomes necessary. If we cancel an order, and have already processed the payment, we will extend a refund equal to the amount initially paid. In the event of a refund, it is the customer's responsibility to monitor the payment instrument to verify receipt of any refund.

Payment Policies

When payment information is provided to us, our use of the payment instrument is authorized. By providing us with payment information, we are authorized to charge the amount due to this payment instrument.

If we believe a payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse the transaction.

Shipping and Delivery

Delivery will take place as soon as reasonably possible, depending on the delivery method selected. Delivery times may vary due to unforeseen circumstances. Please note that delivery time may also vary based on weekends and holidays.

The purchaser will be required to pay delivery charges, in addition to the price of the goods purchased.

If goods are purchased from us for delivery to a destination outside of the United States of America, the purchase may be subject to import duties and taxes applied by the destination country. The purchaser is responsible for paying any such duties and taxes. Please contact the local customs office for more information before making a purchase. Cable Components, Inc. is not responsible for the payment of any such duties and taxes, and are not liable for any failure to pay them.

The purchaser is required to provide us with a complete and accurate delivery address, including an accurate name of the recipient. We are not liable for the delivery of your goods to the wrong address, or wrong person, as a result of Cable Components, Inc. being provided with inaccurate, or incomplete, information.

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Service Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Site;
- To provide a service on our behalf;
- To perform service-related tasks; or
- To assist us in analyzing how our Site is used.

Third parties may have access to personal information. This is solely to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Security

We value trust in providing us with personal information, thus we strive to use commercially acceptable means of protecting it. However, no method of transmission over the internet, or method of electronic storage, is 100% secure and reliable and we cannot guarantee its absolute security.

Return and Refund Policy

In regard to defective parts or shortages, the customer will have 14 days from the date of delivery to report the issue.

All other return/refund requests must be made within 30 days of the delivery date, and will be subject to a restocking fee.

Goods specifically acquired for a customer, or any non-stock items, will immediately be considered non-cancellable, non-returnable, and non-refundable.

Returns can be made in person or by a delivery or mail service (USPS, UPS, FedEx).

All return requests must be accepted by Cable Components, Inc. prior to the physical return of any good. When a request is accepted an RMA number will be provided for the return. Once an RMA number is provided, the return process steps will be outlined for the returner.

Additional Terms

- Blanket Sales orders, defined by Cable Components, Inc. as a sales order pertaining to one item with multiple pre-determined delivery dates, are to be considered immediately non-cancellable and non-returnable.

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Additional Terms (continued)

- Goods specifically acquired for a customer, or any non-stock items, will immediately be considered non-cancellable and non-returnable.
- One delivery date extension will be approved for any given order, or single blanket order release date, as long as the final delivery date occurs within 30 days of the original purchase order due date.
- All pricing is subject to change, at any time, with or without prior notice.

Contact Details

Please contact us if there are any questions or concerns. Our contact details are as follows:

Cable Components, Inc.

(800) 558-4388

info@cablecomponentsinc.com

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